

We are working in new ways to help people live better lives. We include people who receive support services and work together with partners. For more information, read our Annual Report and summary online and watch our short video at www.shsc.nhs.uk



Vision and values

To improve the mental, physical and social wellbeing of the people in our communities.

Our values have been produced with our staff:

- We are inclusive
- We are respectful and kind
- We work together
- We keep improving



Improving access to care

- Working with Primary Care Sheffield and voluntary organisations, we launched neighbourhood community mental health teams. Over **7,000** people supported in past year
- Working with partners to transform eating disorders support and services across the region
- Perinatal mental health: **525** mums received care and support (target: **294**)



Quality of care

- Seclusion (being kept alone in a room) used to happen **40-45** times a month. Now it's less than **five**
- The Triangle of Care helps staff, carers and patients work together - we have received our first star
- We use the Patient Carer Race Equality Framework to guide fairer care for people who receive services
- Invested in safety and quality projects, including improvements to waiting areas
- Talking Therapies - quick access: **99%** of people started treatment within **four** week (target: **75%**)
- Human rights now included in RESPECT training and **1500** staff expected to complete the training



Reducing the time people wait for support

- Learning disability team: waiting time is shorter (from **13.5** weeks to **9.3** weeks)
- Gender identity clinic: **47%** fewer missed appointments
- Neurological enablement service waiting time for first contact (**86%** less)



Reducing delays and emergency support

- **663** accident and emergency attendances avoided via mental health response vehicle
- People in accident and emergency are seen faster - **63** out of **100** are seen within one hour (**10%** better than before)
- **13,870** calls managed by NHS111 crisis line
- New **24/7** liaison mental health triage, where people are checked early to make sure they are safe
- Fewer out-of-area placements helped from home first so people stay closer to where they live



Creating a great place to work

- Staff survey participation up **11%** to **62%**
- Our refreshed values were shaped by over **1,000** staff
- **49** well-being champions
- Culture of care advocates work on hospital wards to support staff and people who receive support. Anti-racism is part of this work
- **500** managers will be supported through a new manager programme
- **100** more leaders developed through in-house training
- **47** Improvement champions
- We started a new way of working to make things better and to keep improving. Staff are leading the changes
- New plans to help with sexual safety and race equality



Improved buildings for people

- Five community services relocating to refurbished accommodation on Sidney Street
- Upgrades completed at Woodland View and other local sites
- Major refurbishments: Maple, Stanage, Fitzwilliam
- **24/7** recovery gym at Beech
- Dementia-friendly doors and green spaces added



Looking after our environment

- **5,000kg** of food waste was turned into clean energy
- **28%** improvement of actions in the green plan, from **19%**
- Each of our sites has a travel plan to encourage more sustainable travel choices



New technology

- We are now using a new, secure electronic patient system called RIO
- Staff can safely see people's information when they need it
- It helps hospitals, GPs and community teams work together - which is better for people receiving support
- Part of a national plan to modernise care across the NHS





New ideas and research

- We are helping with big national studies about dementia, depression, and emotional health
- Leading a five-year study to understand complex emotional difficulties
- Received **£13.1** million to support research



Money

- We delivered against our **£6.5** million deficit target and a **£7.3** million efficiency programme. We ended the financial year **£0.5** million better than our plan
- **£10** million partnership funding for South Yorkshire to help people into employment



Looking ahead for 2025/26

- Help more people get care at home instead of in hospital (home first)
- Make mental health support available all day and night, in the community
- Keep working to reduce long stays in hospital
- Make things even better for staff
- Be kinder to the environment
- Improve our buildings